

**WSQ DIPLOMA IN HOTEL & ACCOMMODATION SERVICES**  
PART TIME | EVERY TUESDAYS 6PM – 10PM & SATURDAYS 9AM – 6PM

Course Unit		No of Hours	Intakes
1.	WSQ Develop Service Operations	16	✓ 03-Apr-18 ✓ 21-Apr-18
2.	WSQ Contribute towards a Learning Organisation	34	✓ 19-May-18 ✓ 23-Jun-18
3.	WSQ Manage Housekeeping Operations	34	✓ 17-Jul-18 ✓ 17-Jul-18
4.	WSQ Supervise Front Office Operations	34	✓ 17-Jul-18 ✓ 18-Sep-18
5.	WSQ Develop Service Recovery Framework	25	✓ 06-Oct-18 ✓ 30-Oct-18
6.	WSQ Supervise Reservation Services	24	✓ 01-Dec-18 ✓ 12-Jan-19
7.	WSQ Implement Loss/Risk Prevention	23	✓ 09-Feb-19 ✓ 26-Feb-19

The WSQ Diploma in Hotel & Accommodation Services seeks to equip learners with in-depth skills and knowledge in the Hotel Operations. It covers 7 modules involving operations management in the areas of Front office, Housekeeping, Reservations & key areas in Hotel operations. Upon completion, learners will be empowered to help set the standards to meet rising guests' expectations in the Industry.

**Admission Criteria**

GCE 'O' level with a credit in English and Mathematics; or equivalent WPLN level 5. Alternatively, participants with Supervisory experience will be considered on a case by case basis if sponsored by Hotel.

**Duration**

6 months | Two times a week | Every Tuesdays 6pm – 10pm & Saturdays 9am – 6pm

**Course fee**

Full fee - \$4038.00

Fees payable after 70% SSG funding - **\$1296.20 Nett (inclusive of 7%gst); for Singaporeans & PR**

✓ We accept payment by cash, cheque, PSEA & skillsfuture credit